



Frequently Asked Questions

Learn More about the NEXA™ NPWT System:

- ◆ What type of wounds can you use the NEXA NPWT System on?
- ◆ What size wound can you use the NEXA System on?
- ◆ Can you bridge with the dressing?
- ◆ How do I set the pressure?
- ◆ The battery low indicator light is on, what should I do?

...and other commonly asked questions.





Frequently Asked Questions

Simple • Portable • Affordable



What is the NEXA™ NPWT System and which care settings are appropriate for patient treatment with the device?

The NEXA™ NPWT System is an integrated negative pressure wound management system for use in acute, extended and home care settings. The system applies a negative pressure to a sealed wound dressing and promotes wound healing through the removal of exudates into a disposable fluid container.

What type of wounds can you use the NEXA NPWT System on?

Chronic wounds, pressure ulcers, diabetic foot ulcers, venous leg ulcers, acute wounds, surgical incisional wounds, subacute and dehisced wounds, partial thickness burns, flaps and grafts.

Are there any contraindications?

The NEXA System is not recommended for treatment of the following conditions:

- Presence of necrotic tissue
- Malignancy in wound
- Untreated Osteomyelitis
- Untreated malnutrition
- Exposed arteries, veins, nerves, or organs
- Use over anastomotic sites
- Non-enteric and unexplored fistulas
- Necrotic tissue with eschar

What size wound can you use the NEXA System on?

The NEXA System foam wound interface that comes in the NEXA Dressing Kit measures 15cm x 7.5cm x 2cm.

What size is the dressing/drape?

Drape: 31.75 cm x 13 cm

Foam: 15 cm x 7.5 cm x 2 cm



Can you bridge with the dressing?

Yes you can, as you would with other NPWT devices that you have used previously. Additional foam and drape is available separately if needed.

Does the device need charging before use?

Fully charge the NEXA device prior to first use. Charge the device using the Power Supply provided and turn the device ON to wake it from sleep mode.

The **ORANGE** light will flash to indicate charging. Charging takes approximately 4 hours.

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How do I set the pressure?

The pressure is preset at the dressing and can be ordered as either a -125mmHg dressing or -75mmHg dressing.



How do I know if the therapy is working correctly?

The **GREEN** light is on and the foam is compressed.

The device won't start. What do I do?

- ◆ Check that the battery is charged.
- ◆ Check that the grey latch is secure and there is no **RED** light.
- ◆ Check that the Fluid Container Pack is fully engaged into the device.



What do I do if there is an air leak?

Check that the drape is firmly sealed around the wound.
Use additional drape if necessary around the edges.
Ensure that the dressing connector is properly locked.

What do I do if there is a blockage?

Check that there is no kinking in the tubing and determine that the tube is not blocked.
If necessary, either straighten the kink or replace the dressing and/or Fluid Container Pack.

What is the best device position during operation?

It is best to keep the device inside the carry case and in the **upright position** during operation.



How long will the device operate on battery only?

The device will operate for approximately 10 hours on a fully charged battery.

The battery low indicator light is on, what should I do?

The **ORANGE** Battery Low light will be lit and an audible alert will be heard to indicate approximately 2 hours of battery life remaining.

Connect the power supply to the device and plug into a power outlet.

Once charging, the **ORANGE** light will flash intermittently to indicate charging is occurring.

The device has a sleep mode. If the charging light is not flashing, turn the device on and off again to wake it.

Charge time is approximately 4 hours while the device is still being used.

The device can be used while charging.

When the device is fully charged, the **ORANGE** light will go out.



How do I clean the device between patients?

Ensure any local or institutional regulations on hygiene are complied with.

Routine cleaning of device can be done by wiping down using disinfectant and water or non-aggressive cleaning material.

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How do I know how many days are remaining on the device?

With the device turned off, open the grey cover. Press and hold the grey button and the power button together for 8 seconds.

The **RED** light will flash to indicate the 10-day increments and the **ORANGE** light will flash to indicate the 1-day increments.

To resume therapy, press the power button.



For example:

- ◆ 4 Red flashes and 2 Orange flashes will indicate 42 days remaining.
- ◆ 2 Red flashes and 8 Orange flashes will indicate 28 days remaining.

A new unused device should indicate 53 days remaining in the 56-day total life because it counts down to a 3-day alert period.

Does the device alert you when it is nearing the end of its life?

The device will alert the user when 3 days are remaining.

At the beginning of the 3-day warning period, all LED's will flash for a short period of time and repeat every hour.

An audible alert will beep for 5 seconds duration and repeat every 24 hours.

At the end of the device's life, all LED's will flash for a short period of time and the device will shut down.

How do I dispose of the device at the end of its life?

When the pump is ready for disposal, facilities should follow the local governing guidelines regarding sanitation of disposed device components.

The used Fluid Containers, tubes and dressings should be disposed according to the local or facility guidelines for handling infected or biohazardous materials.

Does it need to be stored at a certain temperature?

The Temperature Range is:

NEXA Device and Fluid Container Pack..... -25°C (-13°F) to +70°C (158°F)

NEXA Dressing..... 10°C (50°F) to +40°C (104°F)

Does the device need to be serviced?

The NEXA System does not require servicing.

For a comprehensive manual and important safety information, refer to the Instructions For Use which is provided with the NEXA NPWT System.

